

Privacy Policy

Last Updated: 15th October 2026

Introduction

Cubby Joinery ("we", "us", "our") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store and protect your personal information when you visit our website, contact us, or use our services.

By using this website, you agree to the collection and use of information in accordance with this Privacy Policy.

Who We Are

Company Name: Cubby Joinery

Registered Address: Units H & L, Knight's Drive, Kingmoor Park Central
Carlisle, Cumbria, CA6 4SG

Telephone: 01228 521 284

Email: joinery@cubby.co.uk

Information We Collect

We may collect and process the following information:

Information You Provide to Us

- Name
- Company name
- Email address
- Telephone number
- Postal address
- Any information submitted through contact forms, enquiries or correspondence

Information Collected Automatically

When you visit our website, we may automatically collect:

- IP address
- Browser type and version
- Device information
- Pages visited
- Time and date of visits
- Referring website addresses

Cookies and Tracking Technologies

Our website may use cookies and similar technologies to improve user experience, analyse website traffic and support website functionality.

You can manage or disable cookies through your browser settings.

How We Use Your Information

We may use your personal information to:

- Respond to enquiries and requests
- Provide products and services
- Manage our customer relationship with you
- Improve our website and services
- Conduct website analytics
- Send relevant marketing communications where consent has been provided
- Meet legal and regulatory obligations

Legal Basis for Processing

Under UK GDPR, we process personal information on one or more of the following legal bases:

- Consent
- Performance of a contract
- Compliance with legal obligations
- Legitimate business interests

Marketing Communications

Where you have agreed to receive marketing communications, we may send information about our services, news, projects and company updates.

You may withdraw your consent or unsubscribe at any time by contacting us or using the unsubscribe link included in marketing emails.

Sharing Your Information

We do not sell your personal information.

We may share your information with:

- Professional advisers
- IT service providers
- Website hosting providers
- Analytics providers
- Government authorities where required by law

All third parties are required to process personal information securely and in accordance with applicable data protection laws.

Data Security

We take reasonable technical and organisational measures to protect personal information against unauthorised access, loss, misuse or disclosure.

However, no method of transmission over the internet can be guaranteed to be completely secure.

Data Retention

We retain personal information only for as long as necessary to fulfil the purposes for which it was collected, including meeting legal, accounting and regulatory requirements.

Your Rights

Under UK data protection law, you have the right to:

- Access your personal information
- Request correction of inaccurate information
- Request deletion of personal information

- Restrict processing
- Object to processing
- Request transfer of your personal information
- Withdraw consent where processing relies on consent

To exercise any of these rights, please contact us using the details provided above.

Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites and encourage you to review their privacy policies.

Complaints

If you have concerns about how we handle your personal information, please contact us first.

You also have the right to lodge a complaint with the Information Commissioner's Office (ICO):

Website: <https://ico.org.uk>

Telephone: 0303 123 1113

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

Contact Us

If you have any questions about this Privacy Policy or how we process your personal information, please contact:

Company Name: Cubby Joinery

Registered Address: Units H & L, Knight's Drive, Kingmoor Park Central
Carlisle, Cumbria, CA6 4SG

Telephone: 01228 521 284

Email: joinery@cubby.co.uk